# Vernier Software & Technology

# Accessibility Conformance Report

# Revised Section 508 Edition – VPAT® Version 2.4

## Name of Product/Version: Logger *Pro*® 3 computer software, version 3.16

## Product Description: Computer data collection and analysis software for use with Vernier sensors.

## Report Date: June 15, 2020

## Contact Information: [support@vernier.com](mailto:support@vernier.com)

## Notes: For blind and limited-vision users, we recommend the [Talking Logger Pro](http://independencescience.com/product/talking-logger-pro/) available from Independence Science. Windows® computers with a JAWS® screen reader utilize JAWS scripts to provide voice navigation and non-visual access when using Logger *Pro* 3. While any Windows® installation of Logger *Pro* 3 (version 3.15 or newer) can use the JAWS scripts, the scripts are only sold by Independence Science.

## For more information, contact Independence Science at 1-866-862-9665 or visit their web site <http://independencescience.com>.

## Evaluation Methods Used: Testing is based on general product knowledge.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

|  |
| --- |
| Standard/Guideline |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) for levels A and AA |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.

## 

## WCAG 2.0 Report

This information also documents conformance with the following:

* Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
* Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-Supports ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Success Criteria, Levels A and AA

Notes: This entry is for software and Supports documents. Logger *Pro* 3 is not a Web or Authoring tool.

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Using [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) available from Independence Science. Graphs are made readable through screen readers by voicing coordinates of data point as you cursor over features of plotted data. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Not Applicable  Software: Does Not Support | | Electronic Docs: Help documents do not include audio-only or video-only content.  Software: Generally, the software does not depend on prerecorded videos to function. Pre-recorded videos are include for our video analysis feature, which cannot be done without the ability to visually exam the video. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Not Applicable  Software: Not Applicable | | There is no prerecorded audio content used in the software or user documentation of Logger *Pro* 3. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Not Applicable  Software: Not Applicable | | There is no prerecorded audio content used in the software or user documentation of Logger *Pro* 3. |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Not Applicable  Software: Not Applicable | | There is no live audio content or synchronized media used in the software or user documentation of Logger *Pro* 3. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Not Applicable  Software: Does Not Support | | Electronic Docs: User documentation does not include pre-recorded video content.  Software: Pre-recorded videos synced with graphs are include for video analysis; however descriptions of the video are not included as video analysis requires you to visually examine the video. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Using [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) available from Independence Science. |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Using [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) available from Independence Science. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding)(Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Using [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) available from Independence Science. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 uses several methods of information presentation, not just color. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Not Applicable  Software: Supports | | Software: Audio accessibility features can be activated to support low-vision users. While the sound level cannot be adjusted independent of the system sound, the duration the sound is played can be set to less than 3 seconds. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 adheres to the contrast rule by default. Users can modify text and background color to adjust contrast as needed. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 allows resizing of text. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 does not use images of text in its display. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 supports standard keyboard shortcuts and navigation. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 does not contain any known keyboard traps within the software. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Not Applicable  Software: Supports | | Logger *Pro* 3 supports user setting of data collection duration. Data Collection is the only time-adjustable action. User can extend active data collection using a simple keyboard action (CTL + T) as often as needed. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Not Applicable  Software: Supports | | Logger *Pro* 3 only has automatic updates of information during data collection. The rate of updates is controlled through user settings and must be applied prior to initiating data collection. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 does not use flashing to convey user information. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) – Does not apply to non-web software * 602.3 (Support Docs) – Does not apply to non-web docs | | Electronic Docs: Supports  Software: Not Applicable | | Logger *Pro* 3 user documentation does not knowingly use repeated blocks of content. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 user documentation pages are titled.  Logger *Pro* 3 supports multiple page documents; however, the default is to have a single page. Additional pages must be created by the user. At the time of the page creation, the user can name and add a page description as needed. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Partially Supports | | Logger *Pro* 3 may have some focus order sequences that are order dependent where the focus chain order may cause confusion. |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Not Applicable | | Logger *Pro* 3 user documentation page links use readable link text.  Logger *Pro* 3 software does not utilize links. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) – Does not apply to non-web software * 602.3 (Support Docs) – Does not apply to non-web docs | | Electronic Docs: Not Applicable  Software: Not Applicable | | Logger *Pro* 3 is not web-based software and user documentation is not web-based content. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 uses descriptive heading labels when used in the software. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 uses visual indicators to represent which section of the software has focus. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Does Not Support  Software: Supports | | Logger Pro 3 user documents are always in English. Because of this, the language has not been programmatically set.  Logger *Pro* 3 programmatically uses the default language of the operating system of the computer. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Does Not Support  Software: Supports | | The language of the Logger Pro 3 user documents cannot be determined programmatically. They are always in English.  Logger *Pro* 3 uses a single language throughout the help documentation and software. Only user input of information can be in some other language. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 does not change the context of an object when it receives focus in the software or in the user documentation. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 does not automatically change the context of a user interface component when a setting within the user interface component is changed. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) – Does not apply to non-web software * 602.3 (Support Docs) – Does not apply to non-web docs | | Electronic Docs: Not Applicable  Software: Not Applicable | | Logger *Pro* 3 is not web-based software and user documentation is not web-based content. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) – Does not apply to non-web software * 602.3 (Support Docs) – Does not apply to non-web docs | | Electronic Docs: Not Applicable  Software: Not Applicable | | Logger *Pro* 3 is not web-based software and user documentation is not web-based content. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 identifies error conditions and the error is described in text. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 includes labels on all user input fields. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 provides error information whenever an error condition is automatically detected and suggested corrections are known. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 does not interact with any systems or web pages that would have a user make a legal commitment or financial transaction of any kind. Logger *Pro* 3 does not link to user-controllable data in any data base. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 follows all rules involving parsing of content provided using markup languages. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)  Also applies to:  Revised Section 508   * 501 (Software) * 602.3 (Support Docs) | | Electronic Docs: Supports  Software: Supports | | Logger *Pro* 3 adheres to name and role guidelines for all UI elements and notification of changes to these items are available to assistive technologies. |

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 302.2 With Limited Vision | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 302.3Without Perception of Color | Supports | Features in Logger Pro 3 that utilize color have alternative options for identification. |
| 302.4Without Hearing | Supports | Perception of sound is not required for using Logger*Pro*3. |
| 302.5With Limited Hearing | Supports | Perception of sound is not required for using Logger*Pro*3. |
| 302.6Without Speech | Supports | Speech is not used for input with Logger Pro 3. |
| 302.7With Limited Manipulation | Supports | Logger*Pro*3 is operable with a keyboard that supports operation with users having limited fine-motor skills. |
| 302.8With Limited Reach and Strength | Supports | Reach and Strength not required when using Logger*Pro*3. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | Logger*Pro*3 can be used by K-5 level students with general support from an instructor. |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Logger Pro is computer software. Hardware standards do not apply to this product.

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See [WCAG 2.0](#WCAG) section | See information in WCAG 2.0 section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Supports | Logger *Pro* 3 accessibility features are user configurable. |
| 502.2.2 No Disruption of Accessibility Features | Supports | Logger *Pro* 3 does not disrupt platform features designated accessibility features. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.2 Modification of Object Information | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.3 Row, Column, and Headers | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.4 Values | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.5 Modification of Values | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.6 Label Relationships | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.7 Hierarchical Relationships | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.8 Text | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.9 Modification of Text | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.10 List of Actions | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.11 Actions on Objects | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.12 Focus Cursor | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.13 Modification of Focus Cursor | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.3.14 Event Notification | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| 502.4 Platform Accessibility Features | Supports | With [**Talking Logger Pro**](http://independencescience.com/product/talking-logger-pro/) utilizing JAWS® scripts available from Independence Science. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Does Not Support | User preference changes are made in the app only and are not changed through changes to the platform settings. |
| 503.3 Alternative User Interfaces | Not Applicable | Logger *Pro* 3 does not use alternative user interfaces. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | Logger *Pro* 3 does not display videos with synchronized audio. |
| 503.4.2 Audio Description Controls | Not Applicable | Logger *Pro* 3 does not provide audio description user controls. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Not Applicable | Logger *Pro* 3 is not an authoring tool. |

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### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

**Notes:** Support documentation and services for the [Talking Logger Pro](http://independencescience.com/product/talking-logger-pro/) is available from Independence Science. For more information, contact Independence Science at 1-866-862-9665 or visit their web site <http://independencescience.com>.

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| ***601.1 Scope*** | Heading cell – no response required | Heading cell – no response required |
| [***602 Support Documentation***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#602-support-documentation) | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | Support documentation for the [Talking Logger Pro](http://independencescience.com/product/talking-logger-pro/) is available from Independence Science. |
| 602.3 Electronic Support Documentation | See [WCAG 2.0](#WCAG) section | See information in WCAG 2.0 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports | Support documentation is provided in electronic format. |
| [***603 Support Services***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#603-support-services) | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | Support services for the [Talking Logger Pro](http://independencescience.com/product/talking-logger-pro/) are available from Independence Science. |
| 603.3 Accommodation of Communication Needs | Supports | Support services for the [Talking Logger Pro](http://independencescience.com/product/talking-logger-pro/) are available from Independence Science. |