# Voluntary Product Accessibility Template® (VPAT®)

# International Edition

**Version 2.4**

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# About This Document

The VPAT is provided in four editions based on the standards/guidelines being evaluated. The editions are WCAG, Revised 508, EN 301 549 and International, which includes all of the standards.

This is the International edition of the VPAT. It includes the following standards/guidelines:

* [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211)
* [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21)
* [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines)
* [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11)

If you do not need to report on all these standards/guidelines then use the appropriate standard-specific VPAT edition found on the [ITI Accessibility web page](https://www.itic.org/policy/accessibility/vpat).

This document is broken into two main sections:

* Essential Requirements and Best Practices for using the VPAT® to complete an Accessibility Conformance Report (the instructions)
* The VPAT

Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

The purpose of these instructions is to promote accurate and consistent reporting of product accessibility information.

The VPAT is a template used to document a product's conformance with accessibility standards and guidelines. The purpose of the Accessibility Conformance Report is to assist customers and buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology," also referred to as “Information and Communication Technology” (ICT) products and services with features that support accessibility.

The Information Technology Industry Council (ITI) provides the VPAT. Use of the template and service mark does not require membership in ITI.

# Essential Requirements and Best Practices for Information & Communications Technology (ICT) Vendors

This sectionprovides guidance for reporting product conformance for major accessibility standards and guidelines using the VPAT® to produce the Accessibility Conformance Report. Deviating from these guidelines precludes vendors from referencing the template by name and/or the VPAT acronym.

## Getting Started

1. Before creating a report, read all of the materials provided in this document.
2. Determine which accessibility standards/guidelines will be included in the product conformance report.
3. It is the vendor’s responsibility to maintain the integrity of the data in the report.

## Essential Requirements for Authors

The following are the minimum requirements to produce an Accessibility Conformance Report based on the VPAT®.

1. The VPAT name and template are registered service marks of ITI. Use of the VPAT template and name requires the inclusion of the registered service mark (i.e., “VPAT®”). Users of the VPAT agree not to deviate from the Essential Requirements for Authors.
2. The template file can be used as is or replicated in a different delivery format, for example as HTML or PDF. The final conformance report must be accessible.
3. A report must contain a minimum of one applicable Standard/Guideline or may contain any combination of the Standards/Guidelines that are applicable to the product being reported.
4. A report must contain the following content at a minimum:

* **Report Title** –In the heading format of “[Company Name] Accessibility Conformance Report”
* **VPAT Heading Information** –Template version
* **Name of Product/Version** –Name of Product being reported, including product version identifier if necessary
* **Report Date** –Date of report publication. At a minimum, provide the month and year of the report publication. For example, “May 2016”. If date is included, ensure it is clear “4 May 2016” or “May 4, 2016”.
* **Product Description** – A brief description of the product
* **Contact Information** –Contact Information for follow-up questions. Listing an email is sufficient.
* **Notes** – Any details or further explanation about the product or the report. This section may be left blank.
* **Evaluation Methods Used** – Include a description of evaluation methods used to complete the VPAT for the product under test.
* **Applicable Standards/Guidelines** – A clear indication of which Standards/Guidelines this Conformance Report covers.
  + The list must include only the Standards/Guidelines used to evaluate the product.
  + A report must contain a minimum of one Standard/Guideline or any combination of the Standards.
  + The applicable Standards/Guidelines that may be included are:
    - [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) or WCAG 2.0 (ISO/IEC 40500)
    - [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) or WCAG 2.1
    - [Revised Section 508 standards](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) – the U.S. Federal accessibility standard for ICT Products, published by the U.S. Access Board in the Federal Register on January 18, 2017 and corrected on January 22, 2018
    - [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf),V3.1.1 (2019-11)
  + This information can be in a table format at the top of the report with the table heading ‘Standards/Guidelines’ and the reported Standards/Guidelines identified. This information can alternatively be supplied in the introductory text of the report. In the VPAT we have used a table as an example and listed “(yes / no)” for each standard/guideline. To indicate what the report covers leave the appropriate yes or no on each standard/guideline.
  + If multiple Standards or Guideline tables are included, each table must identify the Standard or Guideline that the criteria in that table represent.
* **Terms** – The report must list the definition of the terms used in the Conformance Level column. ITI recommends the following terms. If a vendor deviates from the ITI definitions, the vendor shall reference this change in the heading Notes section. If a term is not used it can be removed from the list. The ITI definitions are:
  + **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
  + **Partially Supports**: Some functionality of the product does not meet the criterion.
  + **Does Not Support**:Themajority of product functionality does not meet the criterion.
  + **Not Applicable**:The criterion is not relevant to the product.

Note: When filling in the WCAG tables, a response may use 'Supports' where one might otherwise be inclined to use 'Not Applicable'. This is in keeping with [WCAG 2.0 Understanding Conformance](https://www.w3.org/TR/UNDERSTANDING-WCAG20/conformance.html): This means that if there is no content to which a success criterion applies, the success criterion is satisfied.

* + **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG 2.x Level AAA.
* **Tables for Each Standard or Guideline** –Tables showing the responses to the criteria.

1. WCAG Conformance Information – The answers in the WCAG success criteria are based on the level of conformance being reported (Level A, AA or AAA).

* These tables are used to answer:
  + Revised Section 508:
    - Chapter 5 Software
    - Chapter 6 Support Documentation
  + EN 301 549 Standard:
    - Chapter 9 Web
    - Chapter 10 Non-Web
    - Chapter 11 Software
    - Chapter 12 Documentation and Support Services
  + The selected levels of WCAG 2.x Guidelines.
* The WCAG conformance information can either be included in the provided WCAG section of the report which is cross-referenced from the EN 301 549 responses, or the WCAG information can be incorporated within the EN 304 549 section of the report. The information does not need to be duplicated.
* If using a summary table, due to answers applying to multiple criteria, when answering for the Revised Section 508 or EN 301 549, the answers need to be clear about which individual criteria the answer applies to. It is possible to either use a summary, selecting the worst case for the criteria, or to have separate answers or even tables for software, support documentation, authoring tools, etc., so long as the methodology used is made clear.
* If not completing a set of Standards such as Section 508 or EN 301 549, then remove the breakdown information and answer only for the WCAG criteria.
* When reporting on WCAG 2.0 only criteria it is acceptable to remove the WCAG 2.1-specific criteria from the table. These are marked ‘2.1 only’ within the row.

1. Remarks and Explanations – Detailed remarks should be provided in the Remarks and Explanations column to justify your answer in the Conformance Level column.
   * When the conformance level is ‘Partially Supports’ or ‘Does Not Support’, the remarks should identify:
     1. The functions or features with issues
     2. How they do not fully support
   * If the criterion does not apply, explain why.
   * If an accessible alternative is used, describe it.
2. In the Section 508 tables, when subsections of criteria do not apply to the product, the section may be summarized or removed as long as an explanation is provided explaining why a criterion does not apply. Another alternative is to leave the table and add a summary why the section does not apply. For example, in Chapter 5 the criteria in 502 and 503 will not apply to a web only application, thus those sections can be removed with a summary in the notes for the chapter, or a row in the table.

## Best Practices for Authors

ITI suggests that authors adopt the following best practices when using the VPAT® to create an Accessibility Conformance Report.

* **Branding Header:** Company logo or branding information
* **Report Date Changes:** If a report is revised, change the report date and explain the revision in the Notes section. Alternately, create a new report and explain in the Notes section that it supersedes an earlier version of the report.
* **Notes:** Add any notes applicable to product or the report
  + Additional information about the product version that the document references
  + Any revisions to the document
  + Links to any related documents
  + Additional information describing the product
  + Additional information about what the document does or does not cover
  + Information suggested by the [WCAG 2.0 Conformance Claim](http://www.w3.org/TR/WCAG20/#conformance-claims)
  + Information needed to satisfy ISO/IEC 17050-1:2004, Supplier’s Declaration of Conformity
* **Evaluation Methods Used –** Information to enter may include the following:
  + Testing is based on general product knowledge
  + Similar to another evaluated product
  + Testing with assistive technologies
  + Published test method (provide name, publisher, URL link)
  + Vendor proprietary test method
  + Other test method
* **Remarks and Explanations:** This section may include:
  + Information regarding the testing of a given criteria.
  + Information on application dependencies to support accessibility (e.g. OS, app frameworks, browsers recommended).
  + How the customer can find more information about accessibility issues. One method can be to include the bug ID where customers can call the company’s customer support to get additional information.
  + Known workarounds for accessibility issues.
* **Legal Disclaimer:** Area for any legal disclaimer text required by your organization.
* **Report Size:** To reduce the size of the report it is acceptable to remove sections. Individual criteria cannot be removed, only sections at a time. Section removal is acceptable in four situations:
  + When an entire standard is not being reported on, for example EN 301 549, there should be no references of it in the report.
  + When an entire section is not being reported on because it does not apply to the product, for example:
    - Chapter 4: Hardware. Information should be included in the notes for that section why it has been removed.
    - A card reader that does not have sound could remove the criteria in section 413 Closed Caption Processing Technologies and just note the why the criteria does not apply.
  + When reporting on WCAG 2.0 criteria it is acceptable to remove the WCAG 2.1-specific criteria from the table. These are marked ‘2.1 only’ within the row.
  + If the product is not being evaluated for a level of the criteria (for example Level AAA) then that table may be deleted.
  + If a requesting customer has identified that a section of the standard does not apply, information should be included in the notes that the section has been removed.
* **WCAG 2.x Tables:** The WCAG 2.x criteria are shown in three tables, Level A, Level AA, and Level AAA.
  + If desired, these tables can be combined into one table.
  + When reporting on a level (A, AA or AAA) all criteria for that level must be answered for the particular version of WCAG that the report includes.
* **Language:** Translation to other languages is permitted.
* **Multiple Reports:** When using the VPAT to create an Accessibility Conformance Report for complex products it may be helpful to separate answers into multiple reports. For example, when a product is an Authoring Tool that also has web content and documentation. When multiple reports are used for a complex product, it is required to explain this and how to reach the other reports in the Notes section of each report.
* **Criteria Text:** To help conserve space in the ITI template only the criteria ID number and a short title have been included. Where possible, links have been included to the standard/guideline.
  + It is acceptable to add the full text of the criteria into the cell if desired to help with understanding.
  + The links to the standards/guidelines can be removed.
* **Ordering of Tables:** The order that the standards/guideline tables appear may be changed to facilitate reading. The current order is WCAG, Section 508 and EN 301 549. You can change this order if desired or incorporate the WCAG criteria into the Section 508 and EN 301 549 tables.
* **Guideline Section Heading Rows in Tables:** The tables include heading rows to facilitate understanding the context of the criteria.
  + The cells in these rows do not require answers as indicated by “Heading cell – no response required.”
  + It is optional to add a response if desired.
  + The shading of the row is also optional.
  + If removing the heading rows, edit the criteria titles so it’s clear where they apply.

## Posting the Final Document

* When publishing your Accessibility Conformance Report, be sure to remove the entire first 10 pages of this document, including the table of contents, introductory information and instructions.
* Check for each required item in the VPAT® document:
  + **[Company Name] Accessibility Conformance Report** (report title)
  + **(Based on VPAT® Version 2.4)**
  + **Name of Product/Version**
  + **Report Date**
  + **Product Description**
  + **Contact Information**
  + **Notes**
  + **Evaluation Methods Used**
  + **Applicable Standards/Guidelines**
  + **Terms**
  + **Tables for Each Standard or Guideline**
    - Check that there is a response for each criterion for ‘Conformance Level’ and ‘Remarks and Explanations.’
* Verify that the final document is accessible.
* Post your final document on your company’s web site, or make the document available to customers upon request.

## Table Information for VPAT® Readers

For each of the standards, the criteria are listed by chapter in a table. The structures of the tables are: the first column contains the criteria being evaluated, the second column describes the level of conformance of the product regarding the criteria and the third column contains any additional remarks and explanations regarding the product.

* When sections of criteria do not apply, or are deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
* When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

# Accessibility Conformance Report

# International Edition

**(Based on VPAT**® **Version 2.4)**

## Name of Product/Version: Vernier Graphical Analysis App

## Report Date: February 8, 2023

## Product Description: Graphical Analysis supports collection of sensor data (force, pH, etc), graphing, and analysis of this data.

## Contact Information: privacy@vernier.com

## Notes:

The testing process was carried out in compliance to the WCAG 2.1 AA guidelines. The product was found to be overall partially supportive.

As a summary, there are some elements and functionalities that are not being supported such as not tagged in heading, focus not constrained, error message not announced etc. However, the page is navigable, and, in most cases, there is a solution for the features that are not being supported.

Accessibility for Americans with Disabilities Act (ADA) website compliance requires all public and (large) private organizations to make their websites and web content conform with mandatory accessibility standards (WCAG 2.0).  WCAG is simply a set of formal guidelines on how to develop accessible web content. These standards represent a higher level of accessibility than 508 standards, although they are identical or very similar. WCAG focuses primarily on HTML accessibility.

## Evaluation Methods Used:

The product was tested against all of the applicable 50 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. The testing methodology included a combination of automated testing, manual testing conducted via paired testing methodology involving two testers, one of them is a non-sighted and the other is a sighted accessibility expert. This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

* Assistive technologies – Screen readers: NVDA, Jaws, Voiceover
* Automated tools – Color Contrast Analyzer
* Desktop- Windows 10, Mac

The combinations of technologies used were the following:

* Windows with NVDA and JAWS
* Mac with Voiceover

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A (Yes)  Level AA (Yes)  Level AAA (No ) |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A (Yes)  Level AA (Yes )  Level AAA (No ) |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) | (Yes) |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | (No ) |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.1.1 (Web) * 10.1.1.1 (Non-web document) * 11.1.1.1.1 (Open Functionality Software) * 11.1.1.1.2 (Closed Functionality Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Supports** | | **Remarks:**  All the decorative images are hidden for screen reader users. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.2.1 (Web) * 10.1.2.1 (Non-web document) * 11.1.2.1.1 (Open Functionality Software) * 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Audio only and video only content are not present in the application. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.2.2 (Web) * 10.1.2.2 (Non-web document) * 11.1.2.2 (Open Functionality Software) * 11.1.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Multimedia content is not present in the application. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.2.3 (Web) * 10.1.2.3 (Non-web document) * 11.1.2.3.1 (Open Functionality Software) * 11.1.2.3.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Multimedia content is not present in the application. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.3.1 (Web) * 10.1.3.1 (Non-web document) * 11.1.3.1.1 (Open Functionality Software) * 11.1.3.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Partially Supports** | | **Remark:**  Screen reader properly identifies most of the information available in the application and the screen reader user is easily able to perceive the relationships between an element and its role.  **Exceptions:**  1. Graphical Analysis Modal Window> Text 'Graphical Analysis' is not tagged in the heading.  2. Graphical Analysis Modal Window> Screen reader is unnecessarily reading the label and role of 'x' icon on separate arrow key tap.  3. Dashboard> Screen reader is reading hidden content.  4. Dashboard> About Modal Window> Privacy notice, end user license agreement' etc. links are not tagged in list. |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.3.2 (Web) * 10.1.3.2 (Non-web document) * 11.1.3.2.1 (Open Functionality Software) * 11.1.3.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Supports** | | **Remark:**  Screen reader reads all the content present in the application in a meaningful sequence with the help of arrow keys and other reading commands. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding)(Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.3.3 (Web) * 10.1.3.3 (Non-web document) * 11.1.3.3 (Open Functionality Software) * 11.1.3.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Symbols are not used to indicate any information in the application. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.4.1 (Web) * 10.1.4.1 (Non-web document) * 11.1.4.1 (Open Functionality Software) * 11.1.4.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Color is not used to indicate any information in the application. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.4.2 (Web) * 10.1.4.2 (Non-web document) * 11.1.4.2 (Open Functionality Software) * 11.1.4.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Audio is not available in the application, which plays automatically as soon as the page is launched. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.1.1 (Web) * 10.2.1.1 (Non-web document) * 11.2.1.1.1 (Open Functionality Software) * 11.2.1.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Partially Supports** | | **Remark:**  Application has support for keyboard interaction, as most of the interactive elements are accessible using the keyboard commands. It works similarly for both screen reader and keyboard-only users.  **Exception:**  1. Dashboard> Page and graph sliders are not accessible through tab/arrow keys. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.1.2 (Web) * 10.2.1.2 (Non-web document) * 11.2.1.2 (Open Functionality Software) * 11.2.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Supports** | | **Remark:**  Application has a good support for keyboard interaction and there is not a keyboard trap issue throughout the application. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.1.4 (Web) * 10.2.1.4 (Non-web document) * 11.2.1.4.1 (Open Functionality Software) * 11.2.1.4.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | **Not Applicable** | | **Remark:**  There are no character key shortcuts required in the application to operate any feature which clash with the predefined screen reader shortcuts. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.2.1 (Web) * 10.2.2.1 (Non-web document) * 11.2.2.1 (Open Functionality Software) * 11.2.2.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Session time out functionality is not present in the application. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.2.2 (Web) * 10.2.2.2 (Non-web document) * 11.2.2.2 (Open Functionality Software) * 11.2.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Moving content is not present in the application. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.3.1 (Web) * 10.2.3.1 (Non-web document) * 11.2.3.1 (Open Functionality Software) * 11.2.3.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Flashing / blinking content is not present anywhere in the application. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.1 (Web) * 10.2.4.1 (Non-web document) – Does not apply * 11.2.4.1 (Open Functionality Software) – Does not apply * 11.2.4.1 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | | **Not Applicable** | | **Remark:**  Skip to the main content link is required in application. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.2 (Web) * 10.2.4.2 (Non-web document) * 11.2.4.2 (Open Functionality Software) - Does not apply * 11.2.4.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Supports** | | **Remark:**  Descriptive and unique page titles are provided for different pages in the application. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.3 (Web) * 10.2.4.3 (Non-web document) * 11.2.4.3 (Open Functionality Software) * 11.2.4.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Partially Supports** | | **Remark:**  Although the focus order is moving in a correct sequence for majority of the instances, there are some exceptions where focus order is incorrect.  **Exceptions:**  1. Graphical Analysis Modal Window> Screen reader focus is not constrained within 'Graphical Analysis' Modal Window.  2. Dashboard> After hitting enter on 'File menu, other options, graph options' etc. buttons, focus does not move to the sub links present inside it. |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.4 (Web) * 10.2.4.4 (Non-web document) * 11.2.4.4 (Open Functionality Software) * 11.2.4.4 (Closed Software * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Supports** | | **Remark:**  Appropriate link text is provided for all the links available in the application. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.1 (Web) * 10.2.5.1 (Non-web document) * 11.2.5.1 (Open Functionality Software) * 11.2.5.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | **Supports** | | **Remark:**  All [functionality](https://www.w3.org/WAI/WCAG21/Understanding/pointer-gestures.html#dfn-functionality) that uses multipoint or path-based gestures for operation can be operated with a [single pointer](https://www.w3.org/WAI/WCAG21/Understanding/pointer-gestures.html#dfn-single-pointer) without a path-based gesture. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.2 (Web) * 10.2.5.2 (Non-web document) * 11.2.5.2 (Open Functionality Software) * 11.2.5.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | **Supports** | | **Remark:**  The entire application supports pointer cancellation because the down-event pointer is not used to execute any part of the function. Elements are only triggered by using the up-event. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.3 (Web) * 10.2.5.3 (Non-web document) * 11.2.5.3.1 (Open Functionality Software) * 11.2.5.3.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | **Partially Supports** | | **Remark:**  Visual label matches the accessible or programmatic name for most of the elements.  **Exception:**  **1.** Graphical Analysis Modal Window> Visible label does not match with the programmatically defined label. |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.4 (Web) * 10.2.5.4 (Non-web document) * 11.2.5.4 (Open Functionality Software) * 11.2.5.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | **Not Applicable** | | **Remark:**  There is no functionality in the application that can be operated by device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.1.1 (Web) * 10.3.1.1 (Non-web document) * 11.3.1.1.1 (Open Functionality Software) * 11.3.1.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Supports** | | **Remark:**  Lang attribute ‘En’ is provided for the all the pages in the application. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.2.1 (Web) * 10.3.2.1 (Non-web document) * 11.3.2.1 (Open Functionality Software) * 11.3.2.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Supports** | | **Remark:**  Application does not have any feature / functionality that triggers automatically on receiving the focus. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.2.2 (Web) * 10.3.2.2 (Non-web document) * 11.3.2.2 (Open Functionality Software) * 11.3.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Supports** | | **Remark:**  Change of context does not happen anywhere in the application when changing the setting of any UI component. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.3.1 (Web) * 10.3.3.1 (Non-web document) * 11.3.3.1.1 (Open Functionality Software) * 11.3.3.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Supports** | | **Remark:**  Error messages that appear in the application are present in textual form. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.3.2 (Web) * 10.3.3.2 (Non-web document) * 11.3.3.2 (Open Functionality Software) * 11.3.3.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Supports** | | **Remark:**  All the form fields present in the application have appropriate labels. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.4.1.1 (Web) * 10.4.1.1 (Non-web document) * 11.4.1.1.1 (Open Functionality Software) * 11.4.1.1.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Axe tool testing is not applicable for software applications. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.4.1.2 (Web) * 10.4.1.2 (Non-web document) * 11.4.1.2.1 (Open Functionality Software) * 11.4.1.2.2 (Closed Software) – Not required * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Partially Supports** | | **Remark:**  Most of the components present in the application have proper name/label, role/state and value, which helps screen reader user to understand the actual purpose and nature of these components. There are a few exceptions where Name/Role/Value is not associated properly for the elements.  **Exceptions:**  1. Dashboard> Expanded/ collapsed state of 'untitled, view options' etc. buttons are not defined.  2. Dashboard> Role of 'Graph, data table' etc. are not defined.  3. Dashboard> Expanded/ collapsed state of 'collapse all data sets' etc. buttons are not defined. |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.2.4 (Web) * 10.1.2.4 (Non-web document) * 11.1.2.4 (Open Functionality Software) * 11.1.2.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Live multimedia content is not present in the application. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.2.5 (Web) * 10.1.2.5 (Non-web document) * 11.1.2.5 (Open Functionality Software) * 11.1.2.5 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Multimedia content is not present in the application which requires audio description. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.3.4 (Web) * 10.1.3.4 (Non-web document) * 11.1.3.4 (Open Functionality Software) * 11.1.3.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | **Supports** | | **Remark:**  The application provides support and works equally in both landscape/portrait orientation modes. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.3.5 (Web) * 10.1.3.5 (Non-web document) * 11.1.3.5.1 (Open Functionality Software) * 11.1.3.5.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | **Partially Supports** | | **Remark:**  The purpose of each input field collecting information about the user is programmatically determined but auto complete attribute is not implemented for the input fields. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.4.3 (Web) * 10.1.4.3 (Non-web document) * 11.1.4.3 (Open Functionality Software) * 11.1.4.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Partially Supports** | | **Remark:**  The application has sufficient contrast ratio i.e. 4.5:1 for most of the elements present in the application. However in some instances, the contrast ratio is not sufficient for different elements.  **Exception:**  1. Graphical Analysis Modal Window> The color contrast ratio of error message is less than the standard ratio 4.5:1. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.4.4 (Web) * 10.1.4.4 (Non-web document) * 11.1.4.4.1 (Open Functionality Software) * 11.1.4.4.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  The zoom feature is not applicable for software applications. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.4.5 (Web) * 10.1.4.5 (Non-web document) * 11.1.4.5.1 (Open Functionality Software) * 11.1.4.5.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Information is not present in the application that is in the form of a text image. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.10 (Web) * 10.1.4.10 (Non-web document) * 11.1.4.10 (Open Functionality Software) * 11.1.4.10 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | **Not Applicable** | | **Remark:**  The zoom feature is not applicable for software applications. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.11 (Web) * 10.1.4.11 (Non-web document) * 11.1.4.11 (Open Functionality Software) * 11.1.4.11 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | **Partially Supports** | | **Remark:**  The application has a sufficient contrast ratio i.e., 4.5:1 for most of the elements present. In some instances the contrast ratio is not sufficient for different elements.  **Exceptions:**  1. Graphical Analysis Modal Window> The color contrast ratio of border line of 'Choose File' button is less than the standard ratio 3:1.  2. Dashboard> The color contrast ratio of border line of 'Graph option, zoom' etc. buttons are less than the standard ratio 3:1.  3. Dashboard> The color contrast ratio of border line of 'Graph option, zoom' etc. buttons are less than the standard ratio 3:1. |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.12 (Web) * 10.1.4.12 (Non-web document) * 11.1.4.12 (Open Functionality Software) * 11.1.4.12 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | **Supports** | | **Remark:**  The application provides support for people with low vision and cognitive disabilities as it allows users to view the application content in their desired text (letter, word, line and paragraph) spacing. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.13 (Web) * 10.1.4.13 (Non-web document) * 11.1.4.13 (Open Functionality Software) * 11.1.4.13 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | **Supports** | | **Remark:**  There are web elements available in the application which triggers the additional content after receiving pointer hover or keyboard focus. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.2.4.5 (Web) * 10.2.4.5 (Non-web document) – Does not apply * 11.2.4.5 (Open Functionality Software) – Does not apply * 11.2.4.5 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | | **Not Applicable** | | **Remark:**  Multiple ways of navigation are required in the application. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.2.4.6 (Web) * 10.2.4.6 (Non-web document) * 11.2.4.6 (Open Functionality Software) * 11.2.4.6 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Support** | | **Remark:**  Headings present in the application are descriptive enough to understand their purpose and sufficient labels provided for each form field wherever a descriptive label is needed. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.2.4.7 (Web) * 10.2.4.7 (Non-web document) * 11.2.4.7 (Open Functionality Software) * 11.2.4.7 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Support** | | **Remark:**  Tab focus indicator is visible on all of the interactive elements. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.1.2 (Web) * 10.3.1.2 (Non-web document) * 11.3.1.2 (Open Functionality Software) – Does not apply * 11.3.1.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  Application content is available in the English language only. There are not any language changes throughout the application. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.2.3 (Web) * 10.3.2.3 (Non-web document) – Does not apply * 11.3.2.3 (Open Functionality Software) – Does not apply * 11.3.2.3 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | | **Support** | | **Remark:**  Repeated components are occurring in the same order on every page of the application, which helps screen reader and cognitive user to predict the location of different web elements on each page. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.2.4 (Web) * 10.3.2.4 (Non-web document) – Does not apply * 11.3.2.4 (Open Functionality Software) – Does not apply * 11.3.2.4 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | | **Support** | | **Remark:**  Elements that have the same functionality across multiple pages in the application have the same labels or name. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.3.3 (Web) * 10.3.3.3 (Non-web document) * 11.3.3.3 (Open Functionality Software) * 11.3.3.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Supports** | | **Remark:**  Error messages that appear are descriptive enough to understand their purpose. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.3.4 (Web) * 10.3.3.4 (Non-web document) * 11.3.3.4 (Open Functionality Software) * 11.3.3.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | **Not Applicable** | | **Remark:**  This success criterion is related to legal commitment, financial data, etc., which involves serious risk, if no option, is provided for user to review or revert the data before submission. However, application does not have any forms where such risk is associated. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.4.1.3 (Web) * 10.4.1.3 (Non-web document) * 11.4.1.3 (Open Functionality Software) * 11.4.1.3 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | **Partially Support** | | **Remark:**  The screen reader automatically notifies the user about alert/ notification/ message, which appear in the application.  **Exceptions:**  1.Dashboard> Screen reader does not automatically announce the alert message.  2. Dashboard> Change in button name is not automatically announced by screen reader. |

### Table 3: Success Criteria, Level AAA

Notes: Not Applicable

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | **Partially Supports** | **Remark:**  NVDA and Jaws screen readers equally support the application. Users using these screen readers can easily operate the application. However, there are some instances where a screen reader user will have difficulties understanding the information.  **Exceptions:**  1. Dashboard> Tabular content is not tagged in table.  2. Dashboard> No headings are present on the page.  3. Dashboard> Screen reader is reading hidden content. |
| 302.2 With Limited Vision | **Partially Supports** | **Remark:**  The color scheme is appropriate and color contrast ratio of most of the interactive elements is equal to or greater than the standard ratio of 4.5:1.  There are a few instances where low vision users will find it difficult to recognize web elements because their color contrast ratio is less than the standard ratio.  **Exceptions:**  1. Dashboard> The color contrast ratio of border line of 'Graph option, zoom' etc. buttons are less than the standard ratio 3:1.  2. Dashboard> The color contrast ratio of border line of 'Graph option, zoom' etc. buttons are less than the standard ratio 3:1.  3. Data Collection Settings Modal Window> The color contrast ratio of border line of radio button is less than the standard ratio 3:1. |
| 302.3Without Perception of Color | **Not Applicable** | **Remark:**  Color is not used to indicate any information in the application. |
| 302.4Without Hearing | **Not Applicable** | **Remark:**  Multimedia content is not present in the application. |
| 302.5With Limited Hearing | **Not Applicable** | **Remark:**  Multimedia content is not present in the application. |
| 302.6Without Speech | **Not Applicable** | **Remark:**  Speech is not required to complete any task or activity. |
| 302.7With Limited Manipulation | **Not Applicable** | **Remark:**  There are not complicated keyboard actions required in the application to perform any task that requires simultaneous actions or fine motor control. |
| 302.8With Limited Reach and Strength | **Supports (Keyboard)** | **Remark:**  The application has good support for keyboard interaction because most of the interactive elements are accessible using the keyboard commands. It works similarly for both screen reader and keyboard-only users.  **Exception:**  1. Dashboard> Page and graph sliders are not accessible through tab/ arrow keys. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | **Supports** | **Remark:**  Many features in the application have good support for users with cognitive disabilities due to following reasons:  **1.** Application has no moving text/images/animations, which disrupts reading.  **2.** Application does not have any multimedia, which plays automatically and confuses the user.  **3.** Application does not have any flashing object that causes a seizure. |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: This software is not subjected to the requirements of this section

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See WCAG 2.x section | See information in WCAG 2.x section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | **Not Applicable** | **Remark:**  Application is not considered platform software as defined by Section 508. |
| 502.2.2 No Disruption of Accessibility Features | **Supports** | **Remark:**  Application does not prohibit user to use any built-in accessibility features provided by the Operating System itself. It means the user can use features such as Zoom, High Contrast, etc., along with the application without problems. Users can activate features like sticky keys in windows etc., while working in the application. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | **Partially Supports** | **Remark:**  Most of the components present in the application have proper name/label, role/state and value which helps screen reader users to understand the actual purpose and nature of these components.  **Exceptions:**  1. Dashboard> Expanded/ collapsed state of 'untitled, view options' etc. buttons are not defined.  2. Dashboard> Role of 'Graph, data table' etc. are not defined.  3. Dashboard> Expanded/ collapsed state of 'collapse all data sets' etc. buttons are not defined. |
| 502.3.2 Modification of Object Information | **Partially Supports** | **Remark:**  The current state and change in state of any object is programmatically recognized by assistive technology.  **Exceptions:**  1. Dashboard> Expanded/ collapsed state of 'untitled, view options' etc. buttons are not defined.  2. Dashboard> Expanded/ collapsed state of 'collapse all data sets' etc. buttons are not defined. |
| 502.3.3 Row, Column, and Headers | **Does Not Support** | **Remark:**  There are some tables provided in the application that are not tagged. |
| 502.3.4 Values | **Supports** | **Remark:**  The current value associated with the object is perceived programmatically by assistive technology. |
| 502.3.5 Modification of Values | **Supports** | **Remark:**  The value that can be set by the user is perceived programmatically by assistive technology. |
| 502.3.6 Label Relationships | **Supports** | **Remark:**  This website uses standard HTML and WAI-ARIA attributes to describe label relationships of user interface elements to Assistive Technologies. |
| 502.3.7 Hierarchical Relationships | **Supports** | **Remark:**  1. Headings are not present in the application. |
| 502.3.8 Text | **Supports** | **Remark:**  Application renders strings as plain text values in HTML for maximum compatibility with assistive technologies. |
| 502.3.9 Modification of Text | **Supports** | **Remark:**  Application renders strings as plain text values in HTML for maximum compatibility with assistive technologies. Text entered by user is perceived by screen reader easily. |
| 502.3.10 List of Actions | **Supports** | **Remark:**  The application programmatically exposes almost all actions that can be executed on an object. |
| 502.3.11 Actions on Objects | **Partially Supports** | **Remark:**  The application allows assistive technologies (AT) to programmatically execute available actions on objects.  **Exception:**  1. Dashboard> Page and graph sliders are not accessible through the tab/ arrow keys. |
| 502.3.12 Focus Cursor | **Supports** | **Remark:**  The application uses a border outliner to indicate the current position of the focus indicator. |
| 502.3.13 Modification of Focus Cursor | **Not Applicable** | **Remark:**  The application is not considered platform software as defined by Section 508. |
| 502.3.14 Event Notification | **Partially Supports** | **Remark:**  Status messages and notifications on the application are not announced to the user. |
| 502.4 Platform Accessibility Features | **Not Applicable (platform software)** | **Remark:**  Application is not considered platform software as defined by Section 508. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | **Supports (check whether application allows user to enable high contrast or browser zoom)** | **Remark:**  Application respects user preferences from OS settings. For example, if a lower vision user enables high contrast mode, the user interfaces will display in high contrast. |
| 503.3 Alternative User Interfaces | **Not Applicable** | **Remark:**  Application does not provide any alternative user interfaces that function as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | **Not Applicable** | **Remark:**  Audio only and video only content is not present in the application. |
| 503.4.2 Audio Description Controls | **Not Applicable** | **Remark:**  Audio only and video only content is not present in the application. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.x](#_WCAG_2.x_Report) section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | **Not Applicable** | **Remark:**  There is not a feature to convert content from one format to another in the application. |
| 504.2.2 PDF Export | **Not Applicable** | **Remark:**  A PDF export feature is not in the application. |
| 504.3 Prompts | **Not Applicable** | **Remark:**  There is not a prompt in the application to create content. |
| 504.4 Templates | **Not Applicable** | **Remark:**  There are not any templates provided in the application to create content. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| ***601.1 Scope*** | Heading cell – no response required | Heading cell – no response required |
| [***602 Support Documentation***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#602-support-documentation) | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | **Does not support** | **Remark:**  There is not a section available in the application that describes the information regarding accessibility and its compatibility with different assistive technologies. |
| 602.3 Electronic Support Documentation | See WCAG 2.1 section | The application provides Help content pages which gives information on available content. People with a visual disability are not able to read and understand this information easily because the user guide PDFs are not tagged for screen reader user. |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | **Not Applicable** | **Remark:**  The application provides information through the digital medium, and it allows user to access the ‘Help’ feature for further help regarding the digital content and documentation. There is not a requirement for alternate formats for non-electronic support documentation because support services are available electronically. |
| [***603 Support Services***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#603-support-services) | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | **Does not support** | There is not an accessibility information section available in the application that provides information regarding accessibility and compatibility features. |
| 603.3 Accommodation of Communication Needs | **Does not support** | There is not a phone number/ email address mentioned under the support section where the user can contact tech support. |

## 

## Legal Disclaimer (Vernier Graphical Analysis)

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